

RETURNS FORM – COSMETIC RANGE

Please print this returns form and enclose it with the product that you wish to return. You should return our products by post and in their original packaging. Please ensure that the product is carefully packaged and clearly labelled. You are responsible for paying any shipping costs incurred in returning products to us.

Please fully complete the returns form and indicate (separately for each item) whether you are returning the product because it is faulty, requires sharpening or for any other reason.

CLIENT DETAILS: * (to re-ship product)	Full name:	
	Street:	
	Postcode / Town:	
	Telephone:	
DATE OF PURCHASE: *		
NAME OF RETAILER: *		
ORDER NUMBER:		

* required fields

PRODUCT NAME / REFERENCE	QUANTITY	REASON FOR RETURN*	COMMENTS

*REASON FOR RETURN		
A Faulty product	B Maintenance	C Other (please specify)

Please send the product, together with the returns form, to the following address:

MANUFACTURES D'OUTILS DUMONT SA / SERVICE APRES-VENTE (SAV)
RUE THÉODORE DUMONT 1
CH-2924 MONTIGNEZ

NB:

Please refer to the guarantee terms and conditions on our website or on the leaflet enclosed with the product for information on returning items.